



Proskills
GLOBAL

Privacy Policy

Introduction

Proskills Global is committed to protecting your privacy. This policy explains how we collect, use, and safeguard any information you provide when using our website, Proskills Global elearning.co.uk. If we make changes to this policy, they will be posted on the Website, so you are aware of how your information is handled.

Information We Collect

When you contact us through the Website, we may collect certain details such as your name, email address, postal address, work address, and telephone number. We may also collect other information you provide to us ("Information"). Some website services may not be available without providing this Information. Providing false Information may result in termination of your access to the Website.

How We Use Your Information

We may use your Information to:

- Communicate with you about Proskills Global and associated businesses, including newsletters, emails, letters, faxes, or texts related to our services, health and safety, risk management, and insurance.
- Retain and use your Information for marketing, business updates, and promotional campaigns unless you opt out.

You can opt out of marketing communications when submitting your Information by ticking the relevant box, or later by contacting your account manager.

Sharing Your Information

Third-party providers may host or develop the Website and have access to Information solely to fulfil their contractual obligations. They are not permitted to use it for their own marketing.

We will not disclose Information to other third parties without your consent, except:

- In emergencies.
- When required by law or requested by legal authorities.
- To report suspected illegal activity on the website.

Keeping Your Information Accurate

We aim to keep your Information accurate and up to date. You can request to review or update your details by contacting us.

Cookies

We use cookies to identify you, maintain secure logins, and provide a personalized experience. Cookies are not shared with third parties except as required by law. You can disable cookies in your browser, but some Website features may not function properly.

Security

We maintain strict security procedures to protect your Information from unauthorized access, using industry-standard practices. However, no system on the Internet can guarantee perfect security.

Third-Party Websites

We are not responsible for the privacy policies of external websites, even if accessed through links on our website. We recommend reviewing the privacy policy of each site you visit.

Your Rights

Under UK GDPR and the Data Protection Act 2018, you can request access to your personal data, including:

- Categories of data being processed
- Purposes of processing
- Recipients of your data

Requests are usually free, but a reasonable fee may apply if requests are excessive or repetitive.

Contact Us

For questions, concerns, or to exercise your rights, contact Proskills Global directly on support@proskillsglobal.co.uk

Governing Law

This Agreement is governed by English law, and disputes fall under the non-exclusive jurisdiction of the English courts.

